



Basking Sharks Trip Cancellation Policy For 17th June 2017

CONTACT DETAILS

Go Freediving Limited
15 Saxon Way
Peasedown St. John
Bath
BA2 9TR

emma@gofreediving.co.uk
07980 648 892
www.gofreediving.co.uk

For clarity the following applies:

Charter: is the boat owner or representative
Charterer: is Go Freediving
Customer: is the person/company booking or attending the trip

Trip Cancellation Policy

This policy ensures all participants who choose to book a UK chartered trip through Go Freediving are clear about our terms in relation to the cancellation or postponement of such trips by the charter, Go Freediving and/or the customer (i.e. you) and the eligibility of any refund (in part or whole) in relation to such trips.

Cancellations:

A company or individual may cancel the Go Freediving Basking Shark trip by submitting a WRITTEN NOTICE via e-mail or letter to the address above. **The deposit of £50 is non-refundable** and the balance of the chartered trip is subject to the following cancellation fees

- If cancelled **over 16 weeks** before the scheduled charter **no payments** are necessary and if full payment has been made, gofreediving.co.uk will refund the balance (minus the £50 non-refundable deposit) back to the company or individual.

- If cancelled **within 8 weeks but no more than 16 weeks** before the scheduled charter, a **50%** cancellation fee will required by the company or individual.
- If cancelled **less than 8 weeks** before the scheduled charter, a **100%** cancellation fee will be required by the company or individual.

No Shows

If a company or individual does not attend a chartered trip and does not give notice, the company or individual will be assessed a 100% “no-show” fee.

Reimbursements

Go Freediving reserves the right to cancel the trip at any time. In the unlikely event of this occurring, Go Freediving will refund the charter fee(s) in full.

If the trip is cancelled due to circumstances beyond the control of Go Freediving such as bad weather we will refund the following:

Club Members: £179
Non Club Members: £209

Our liability is limited to charter fee(s) only. We cannot be held liable for airfare, lodging or other related expenses, including any airline penalties incurred.

Late Arrivals

It is important that you arrive **30 minutes prior to the charter leaving**. Late arrivals may be considered as ‘no shows’ and could face late cancellation fees.