



## Blue Sharks Trip Cancellation Policy

### CONTACT DETAILS

Go Freediving Limited  
emma@gofreediving.co.uk  
07980 648 892  
[www.gofreediving.co.uk](http://www.gofreediving.co.uk)

### For clarity the following applies:

**Charter:** is the boat owner or representative  
**Charterer:** is Go Freediving  
**Customer:** is the person/company booking or attending the trip

### Trip Cancellation Policy

This policy ensures all participants who choose to book a UK chartered trip through Go Freediving are clear about our terms in relation to the cancellation or postponement of such trips by the charter, Go Freediving and/or the customer (i.e. you) and the eligibility of any refund (in part or whole) in relation to such trips.

### Payments:

We allow deposits of £100 per person to be made in order to secure your place on this trip. However, the full price of the trip must be paid, in full, two calendar months before the trip. This is to ensure we have your commitment to attend. If the balance is not paid in this time, your place will be offered to another person (if applicable). Your deposit is not refundable or transferable.

### Cancellations:

A company or individual may cancel the Go Freediving Blue Shark trip by submitting a WRITTEN NOTICE via e-mail or letter to the address above.

**Please note: The first £100 of your trip cost forms your non-refundable deposit of £100 and is not refundable under any circumstances. If you are concerned about this, please see our recommendation below regarding insurance.** The remaining balance of the chartered trip is subject to the following cancellation fees

- If cancelled **over 16 weeks** before the scheduled charter **no payments** are necessary and if full payment has been made, Go Freediving Ltd will refund the balance (minus the £100 non-refundable deposit) back to the company or individual.

- If cancelled **within 8 weeks but no more than 16 weeks** before the scheduled charter, a **50%** cancellation fee will be required by the company or individual.
- If cancelled **less than 8 weeks** before the scheduled charter or you do not attend, a **100%** cancellation fee will be required by the company or individual.

## Reimbursements

Go Freediving reserves the right to cancel the trip at any time. In the unlikely event of this occurring, Go Freediving will refund the trip fee(s) in full (minus the £100 non-refundable deposit) back to the company or individual.

If the boat trip element of the trip is cancelled due to circumstances beyond the control of Go Freediving such as bad weather we will refund the following:

Club Members: £190

Non Club Members: £175

Important note: Due to the nature of this trip relying on good weather for the boat to be able to launch, we book accommodation as late as possible so that we can issue a partial refund should the trip be cancelled in full. With this in mind **we highly recommend** anyone who will incur costs (such as travel to the location, care costs for pets or relatives in their absence or any other additional costs over and above the cost of the trip) consider these two options

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1. Leave all costs and bookings as late as possible
2. Book as planned, but take a small insurance policy out to cover costs should your trip be cancelled.

Our liability is limited to charter fee(s) only. Once we have booked the accommodation, the costs for this element of the trip are non-refundable, as this can still be used regardless of whether the boat trip goes ahead.

## Late Arrivals

It is important that you arrive **30 minutes prior to the charter leaving**. Late arrivals may be considered as 'no shows' and could face late cancellation fees.

**Please note: Whilst we have taken all reasonable steps to ensure this trip will provide the ultimate diving experience of swimming with blue sharks, at no time do we guarantee that you will be able to sight and/or dive with sharks. Therefore if neither of these materialise, we are not liable for any compensation or refund.**